

Onslow Ambulatory Services

HEALOW: TELEVISIT – Patient Portal Overview



REQUIREMENTS:

- Google Chrome internet browser.
- If using a desktop – webcam and speakers / microphone.

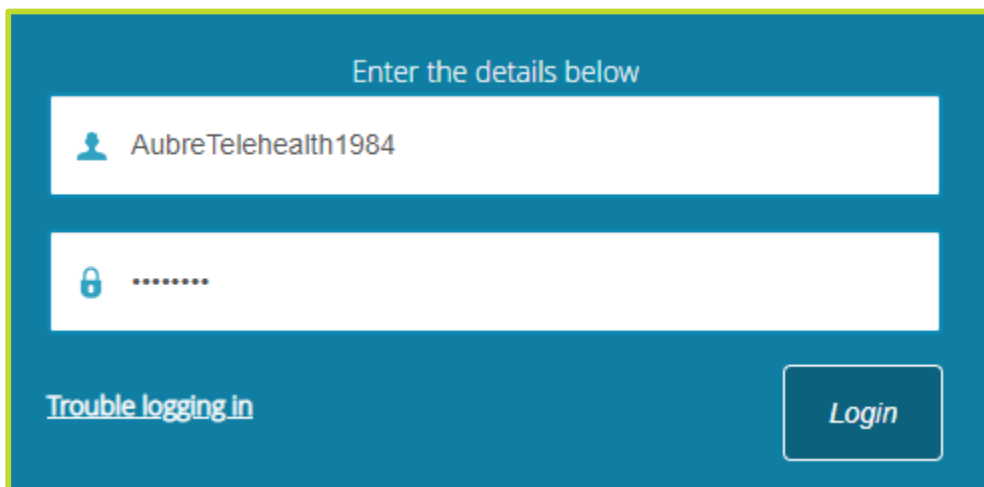
The OAS employee at the Clinical Office, must register you. Once you get the Welcome email, you will be able to follow the steps.

1. Access the Patient Portal

A. Click on link in the email or enter the link:

https://mycw8.eclinicalweb.com/onmh/jsp/100mp/login_otp.jsp

B. Click the link in the Welcome to Patient Portal email.

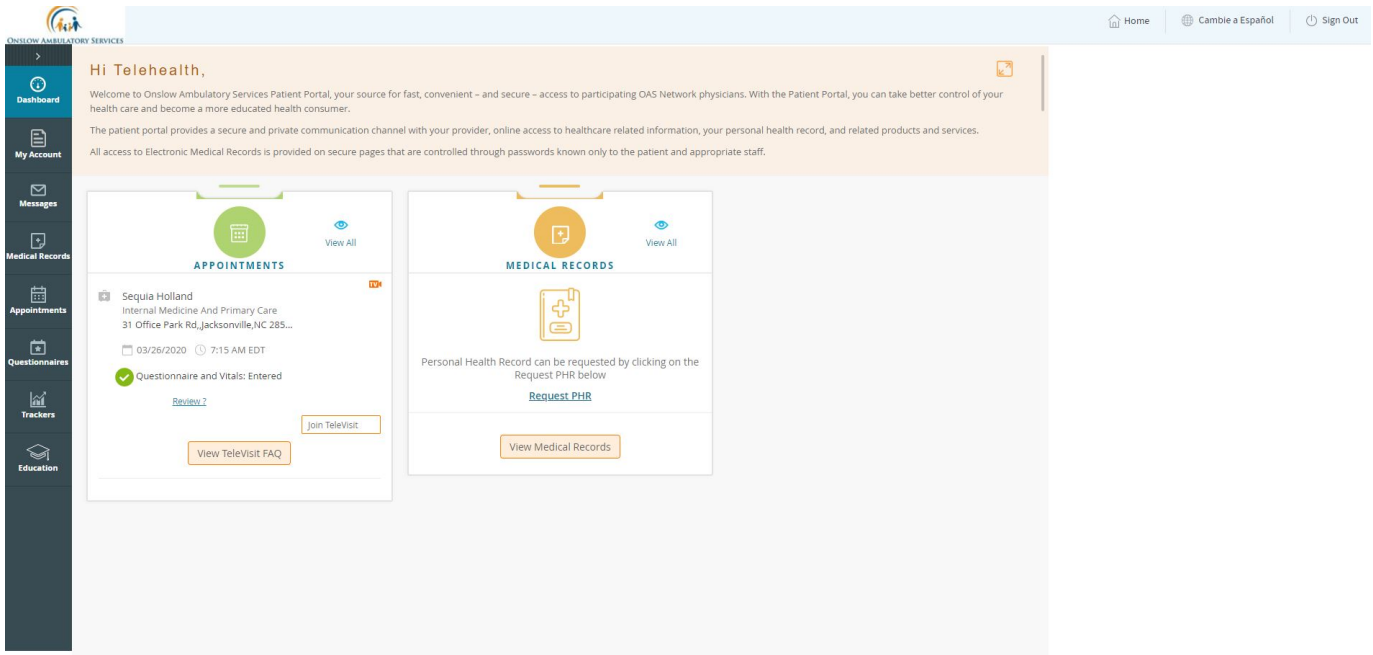


Enter the details below

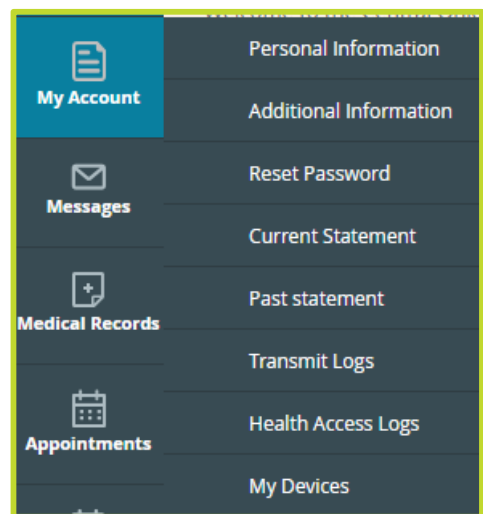
[Trouble logging in](#)

Patient Portal Overview:

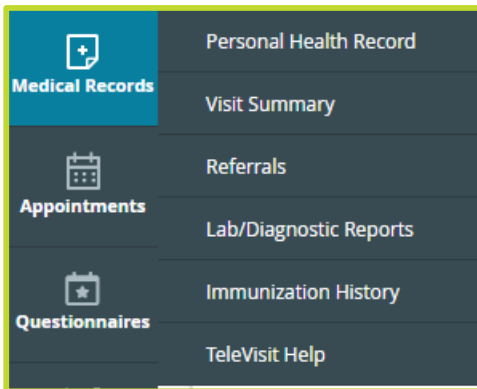
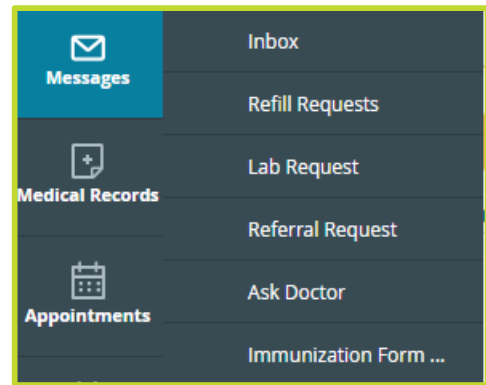
1. **Dashboard** - Overview of upcoming appointments, quick link to view Medical Records, requesting Personal Health Records (PHR)



2. **My Account** - This will allow you to view and change personal information, additional Information, Reset Password, Current Statement, Past Statements, Health Access logs, and My devices.

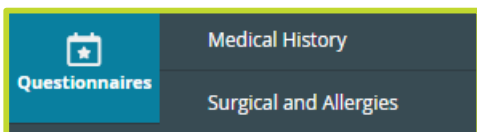
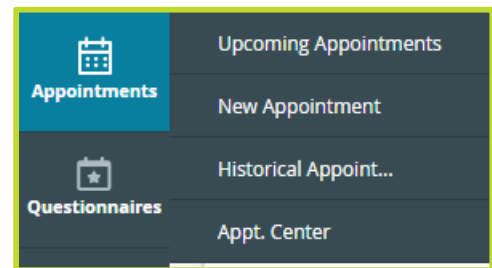


3. **Message** - The patient can view their inbox messages from your medical office, request refills, Lab request, Referral request, and ask your doctor questions.



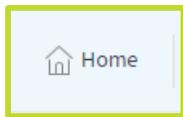
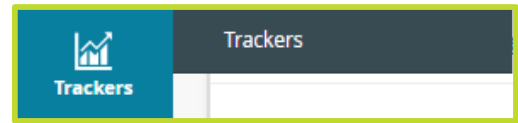
4. **Medical Records** - Within date range, you can view Visit Summary, Referrals, Labs/Diagnostic Reports, Immunization History, and TeleVisit Help.

5. **Appointments** - View upcoming appointments, request a new appointment, view historical appointments, and Appointment Center.



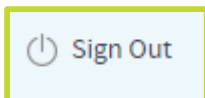
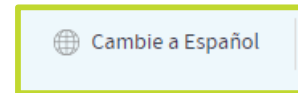
6. **Questionnaires**- viewing the Medical History, Surgical, and Allergies

7. **Tracker** - You can view the trackers that are setup with your devices.



8. **Home** - Takes you to the home screen.

9. **Camble a Espanol** - Allows you to switch between English and Spanish.



10. **Sign out** - Logs out the Patient Portal.

If you have any questions:
Visit your OAS office